EVERYTHING MATTERS

The New Age of Aeromedical Aviation Medicine Advisory Service

Dr. Quay Snyder ALPA Aeromedical Advisor



Overview

- History/Background of Key Personnel
- Scope of Services
- Interaction with AMAS
- ALPA Rep Self Care Issues
- ► FAA Hot Topics
- ► Q&A



History of Aeromedical Office

Created 1969 - Dr. Richard Masters Aviation Medicine Prevention Associates

Purchased 1993 - Dr. Don Hudson Aviation Medicine Advisory Service

Merger 2010 - Dr. Quay Snyder Virtual Flight Surgeons, Inc. - AMAS now "Aviation Medicine Advisory Service"



MDs - Common Background

- Aerospace medicine residencies
- Extensive military flying experience
- ► Three of seven pilots (2 active)
- Diverse, complementary clinical training
- ► Full-time practice for all
- Not FAA Aviation Medical Examiners
 - Confidential communications!!!

Physician Staff

- Quay Snyder ALPA Aeromedical Advisor
- Keith Martin
- Phil Parker
- ▶ Jon Riccitello
- Kurt McCartney
- Paula Corrigan
- Don Hudson HIMS program manager & international liaison



Non-Clinical Staff

► COO - Catherine Cazorla

- Clinical Case managers -
 - Jay Clyde & Wendy Clausen
- ► FAA Liaison team (2)
- ► Telephone / records staff (5)
- Accounting and Admin Ass't



Aeromedical Office Functions

Consultation

 Advice to Union leadership on issues universally relevant to membership, aeromedical committees and commercial aviation industry

Clinical

- Services to individual members whose medical and/or pilot certificates may be in jeopardy
- Aerospace Medicine Information Resource



Consultation - Committees/Staff

- ALPA Pilot Assistance Group
 - Aeromedical
 - HIMS
 - Professional Standards
 - Critical Incident Response
 - Canadian Pilot Assistance
- Engineering and Air Safety
- Legal
- Retirement & Insurance



ALPA Communications Staff

- ► Air Line Pilot Magazine "Health Watch"
- ► ALPA TV Fit for Flight
- Aeromedical Flyer
- Fast-Read
- Presentations Lasers, Sleep Apnea, HIMS
- ALPA Conferences
 - Leadership, Air Safety Forum, HIMS



Consultation - ALPA Leadership

National Officers

► IFALPA Global issues

MECs [Bankruptcy, Mergers, Legal Cases, Pubs]



FAA &Transport Canada Liaison

- Federal Air Surgeon / AMCD Director
- Policy Issues
 - Pilot Medical Certification Policy
 - Sleep and Psychoactive Medications
 - Pandemic Response / Oxygen Mask Rules
 - Radiation Exposure
 - Alcohol and Drug Testing / DUI and Alcohol Treatment
 - Age 65 / ICAO Medical Standards
 - Laser Incidents
- Certificate actions-failure to report, falsified 8500-8
- Many others



Consultation - Education

Articles in Air Line Pilot magazine

Review e-newsletters for committee

Pilot and Medical Seminars

www.AviationMedicine.com
Free general info on meds & 50+ diseases
FAA forms and protocols, AME locator



Clinical Services

- ► CONFIDENTIAL → not anonymous!
- ► RISK-FREE → Not AMEs
- ► EXPERT → Full-time exclusive practice
- ► CURRENT → Daily interactions w/ FAA
- ► TIMELY → Same-day response



Clinical Services to Pilots

- Confidential Aeromedical Advice
- ► FAR Part 67 interpretations
- Specialist Referral Database
- ► Liaison with Airline Medical Departments
- Case Presentation, FAA reporting
 - Non-grounding, reportable
 - Grounding, waiverable
 - Special Issuance
 - Denial of Medical Certificate



Initial Pilot Contact

- Pilot calls, provides admin asst. basic ID info if Union Rep identify yourself
- ▶ No anonymous calls must be ALPA
- Short synopsis of question sent to MD
- No email contacts except HQ
- Call back prioritized
- ▶ 200 + pilot calls/day, 50 + liaison calls/day



Case Management

- Physician Response
- Usually within 1-4 hours
- VFS web site info given in interim

- Answers to ?s, suggestions for management/FAA implications/reporting
- Send letter with releases/FAA checklists
- Pilot responsible for collecting records



Records Review and Case Preparation

- Review incoming records
 - adequacy of evaluation and documentation
 - screen for undetected problem areas
 - office visit NOT necessary
 - refer to evaluating specialist if necessary
- Prepare <u>complete</u> records package for FAA
- Send via overnight carrier to FAA
- Copy pilot with aeromedical summary
- NEVER EDIT medical records Credibility!!!



Follow-up / Disposition

- ► Track FAA cases 150+ open
- "Expedited" turn-around
- Review / "Translate" FAA letters
- Discuss FAA reporting requirements on next FAA medical exam
- Discuss follow-up req'ts and answer ?????



ALPA Canada Assistance

- Murray Munro Chairman, ALPA Canada PA
 - Phone (866) 423-1875, 403-616-3181
 - murray.munro@alpa.org
- David Noble Toronto
 - Phone 416-679-8210 x321, 800-561-9576 x321
 - david.noble@alpa.org
- ► Tom O'Toole Vice Chair, ALPA Canada PA
 - **4**03-389-3032, 1-866-341-4594
 - Tom.OToole@alpa.org



Medical Assistance Canada

- ▶ Dr. Gary Gray
- Dr. Trevor Gilmore
- ▶ Dr. Brenden Adams
- Dr. Gennieve Campbell
- Dr. Navid Ali
- Rev. Brian Murray



Privacy

- Strictly Confidential Not Anonymous
- Firewall privacy of information
- Daily Backup
- Computer case file of notes retained
- Scanned FAA Correspondence
- Signed written releases REQUIRED
- Paper copies of records archived shred



AMAS ALPA Aeromedical Caseload

▶ 1988 -

829

> 2000

- 6,900

1990 -

1,071

> 2002

- 7,100

1992 -

1,113

> 2004

- 7,300

▶ 1994 -

3,000

> 2006

- 8,300

1996 -

3,611

> 2008

- 6,800

1998 -

4,900

> 2010

- 6,900

> 2011

8,629*



Disease Incidence Data

- ► Cardiovascular 32%
- ► Orthopedic 20%
- ► Psychiatric ENT 14% @
- ► GI & GU 12% @
- Systemic 10% (sleep apnea)
- Neuro, Endo, Eye 5-9% @
- ▶ Drug test, DUI, Falsification 250 ↑ 50%
 - * > 100% multiple diagnoses



LEC/MEC Self-Care

Goal - minimize chronic fatigue and "savior syndrome"

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6-1 rule -
{6hrs-1hr-6hrs for a given day}
{6 days "on" 1day "off"}
{6 weeks "on" one week "off"}
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- No 'drinking and brainstorming' sessions
- Realize limitations you are not a machine
- If you see something that scares you call



REP Referrals

- Depression
- ► Family Issues therapy? FAA reporting?
- Medications Can I take this and fly?
- Alcohol DUIs, +tests, layover incidents
- Fatigue "pilot pushing"
- "Sandbox" issues difficulty playing with others, "anger management" therapy?
- Sick Leave "pilot reliability" programs, "Mother May I notes," S/L "abuse"



FAA Hot Topics - DUI's

- Mandatory AME Deferral
 - Second alcohol related event → EVER!
 - Refusal the provide breath/blood sample
 - BAC value > 0.1499

Extensive documentation & evaluation

Delay in medial certification - CALL EARLY



FAA Hot Topics - Falsification

- Question 18 "Do you have or have you EVER had...?"
 - Medical disability benefits 18y
 - ARRESTS for drug/alcohol related motor vehicle actions
 - Suspension, revocation or educational req't
- Visits to healthcare providers in last 3 years
- Signing form authorizes FAA access
- REVOCATION of ALL certificates



FAA Hot Topics - On the Horizon

- Antidepressant medications
 - Prozac, Zoloft, Celexa, Lunesta
 - since April 2010 ~30 certified first class
- Sleep apnea screening
 - Pushed by NTSB, common condition
- Extended Alcohol/Drug SIA periods
 - Broad definition of abuse → requires treatment
- Online Medical Application MedXPress



Survival Tips

- CALL EARLY
 Easier to resolve before hole is too deep
- When in Doubt, ASK Rumors & Guesses Kill -- Experts Save
- Trust Your Gut You know when something is not right
- Use your ALPA Resources



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